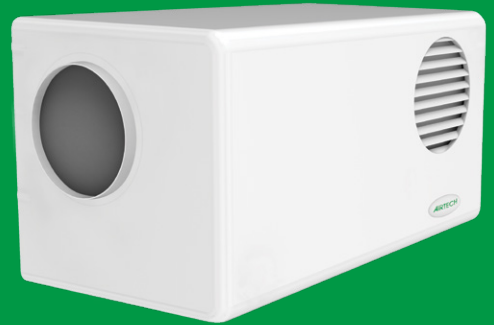


AIRTECH

Condensation, Mould & Radon Specialists

Air+ Wall Customer Care Guide

Stopping condensation
and mould with your
Positive Pressure
Ventilation System



Customer Care Helpline

01823 690292

About your Air+ Wall and condensation

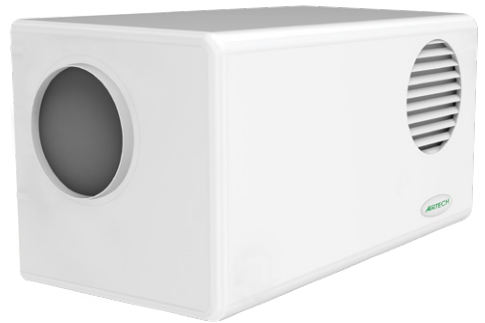
Your home has been fitted with an advanced automatic Air+ Wall Positive Pressure Ventilation System that will control condensation and hinder the development of mould growth.

Condensation will occur on cold windows and walls when you are cooking, washing and bathing. If there is inadequate ventilation, condensation will accumulate and leave pools of water and damp that will encourage the growth of unsightly black mould. Although the kitchen and bathroom are generally the main places that create steam and humidity, the mould is more likely to occur in colder areas such as bedrooms and behind cupboards.

Operating instructions

Your Air+ Wall unit is entirely automatic and needs no adjustment or maintenance by yourself.

It works on the simple principle of continuously introducing a trickle of fresh air to your property. Internal sensors detect changes in the temperature in your home and regulate air flow for your personal comfort and to maximise energy efficiency.



If you live in a flat, the units may be installed in a hall or cupboard and include an air heater. Loft systems make use of the warm air present in the loft-space.

How much do the units cost to run?

Your Air+ Wall positive pressure system is extremely efficient and inexpensive to run. The running cost per year is as low as 9p per week.

Simple steps you can take to reduce condensation

While the Air+ Wall Positive Pressure Ventilation System will improve conditions within your home, you can make a difference too by taking a few simple precautions. Make sure windows are open to allow cross flow of ventilation when humidity rises after bathing and cooking. Also ensure that if you use a tumble drier the hose is vented outside.



Closing doors

When using the kitchen or bathroom keep the door closed. Closing bedroom doors as well prevents water vapour finding its way into rooms that may be colder than the room where the humidity is being generated.



Cooking

Reduce the amount of steam created when cooking by covering boiling pans. This simple action will actually speed up cooking times and save money by reducing gas or electricity consumption.



Heating

Condensation is dramatically affected by outside temperature. In cold weather use background heating, such as panel heaters or radiators where fitted. It is better and certainly no more expensive to leave radiators on a constant lower heat than turning them up high for short periods. Avoid the use of paraffin and bottle gas heaters as these create a lot of excess moisture.



Drying clothes

Dry clothes outside or in the bathroom with the door closed and window slightly open. Always vent a tumble dryer to the outside.

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Please do not:

- Tamper with the unit, wires or fuse in any way; it contains sophisticated electronics that will be damaged by inexperienced handling
- Block the air vents in your home
- Block any chimney
- Cover the supply grille

These simple measures will ensure your unit gives you years of trouble free service and by reducing condensation it will help to make the air in your home more pleasant.

Customer Care Helpline **01823 690292**

Should you experience any problems with your unit please call using the below telephone number, but please first check that:

- The electricity supply is on.
- That the fuse has not blown either in the fuse spur that the fan is wired to or in the fuse box near your meter.

Airtech can accept no liability in the event of failure due to misuse or unauthorised tampering with any of its equipment.