

Let's keep each other safe

By following these simple steps, we can keep each other safe while our engineer is in your home



How we're staying safe

We will do everything we can to ensure you and our engineers are protected



Before we enter your home we will:



Call you - to check to see if you have any symptoms or if you have anyone shielding, and to check you are happy for the appointment to take place



Take our temperature - Our engineer won't enter the home if they are showing any symptoms

When we arrive at your home:



We won't shake hands - Just say a friendly "hello"



We conduct a dynamic risk assessment - To make sure you and our engineer stay safe during the appointment



Wear full PPE - To keep both of you safe, our engineer will arrive wearing full PPE

While in your home, our engineer will:



Sanitise - Limit touching surfaces in the home and regularly sanitise during and at the end of the visit



Wash hands - Our engineer will regularly wash or sanitise their hands



Maintain space - Keeping at least 2m away at all times



Purify - An air purifier will be used in the space that the engineer is working in to help cleanse the air



If, at any time during the visit, our engineer feels unwell, they will leave immediately

AIRTECH

Condensation, Mould & Radon Specialists

These guidelines are designed to keep you and our engineer safe. Not sure about something? Our engineer will be happy to answer any questions or concerns you have.

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How you can help

To help keep you and our engineer safe, we ask wherever possible for you to follow these guidelines:



In preparation for the visit, please help us by:



Leaving doors open - Please leave internal doors open in the area the engineer needs to work in – this will limit contact with door handles



Opening windows - Where possible, open windows to increase the amount of fresh air circulating to reduce the risk of transmitting the virus



Moving furniture - If possible, ahead of the appointment so the engineer does not need to touch it



No contact - Please do not try to shake hands with our engineer or reach out to touch them to get their attention

Whilst we are there, please help us by:



Not offering refreshments - Our engineer will not be able to accept kind offers of food or drink



Let us know if you're feeling unwell - Please let our engineer know immediately if you start showing symptoms
- If you need to cough or sneeze, please move to another room and immediately throw away any tissue used

When we arrive, please help us by:



Keeping a 2M space - Keep yourself, children and pets 2m away from the engineer at all times, if possible move to another room



If you are able to wear a mask while our engineer is in your home we would be very grateful, however we do understand that this is not always possible and some householders will not feel comfortable doing this

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