

Customer Self Survey

NAME	
PHONE	
EMAIL	
ADDRESS	
HOUSING ASSOCIATION	

SECTION 1; PLEASE ANSWER THE FOLLOWING WITH A SIMPLE YES/NO

Question	Yes	No
If you have a loft, is it clear and accessible?		
Does the existing ventilation (fans) operate?		
Do you have an unvented tumble dryer?		
Do you have portable gas heaters?		
Are the windows double glazed?		
Can we park our van nearby if we are asked to install?		

SECTION 2; PLEASE ANSWER THE FOLLOWING WITH SORT DESCRIPTION

Question	Answer
Type of property (house/flat). If flat which floor?	
Number of occupants?	
How do you dry your laundry?	
Do you have walls/ceilings with textured coating?	



SECTION 3; IF POSSIBLE PLEASE SUPPLY A SMALL PLAN DRAWING OF THE PROPERTY AS BELOW AND ANSWER THE FOLLOWING

Click here to add a plan drawing



Question	Answer
Which rooms have mould/condensation?	
Where is the boiler located (please also mark on drawing?)	
Do all the rooms in your home have openable windows? If not which ones?	

IF POSSIBLE PLEASE PROVIDE PICTURES OF THE AREAS WITH MOULD/CONDENSATION.

Click here to add a photo	Click here to add a photo	Click here to add a photo
Click here to add a photo	Click here to add a photo	Click here to add a photo

